

TOP 10 ISSUES 2012

1. Mobility & Personal devices
2. Bring Your Own Device
3. Cloud Computing
4. IT Staff - reskilling for new futures
5. Meeting changing consumer needs
6. Information Management
7. Virtual Desktop
8. eLearning
9. Business Continuity
10. Sourcing

The last 4 years

Description	2009	2010	2011	2012
Mobility & Personal Devices	-	-	1	1
Bring Your Own Device	-	-	-	2
Cloud Computing Issues	8	3	2	3
IT staff - reskilling for the future	-	-	6	4
Meeting changing consumer needs	-	-	-	5
Information Management	-	-	-	6
Virtual Desktop	-	-	-	7
eLearning	-	-	-	8
Business Continuity	7	6	5	9
Sourcing	-	-	-	10

Just bubbling under the top ten for 2012

Description	2009	2010	2011	2012
Research Support	12	5	9	11
Consumerisation of IT	-	-	-	12
Data Storage & Management	-	15	4	13
Relationship Management	-	-	-	14
Security & Privacy	-	-	-	15