

CAUDIT News



Issue 09 - October 2014

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Council of Australian University Directors of IT
www.caudit.edu.au

We appreciate your feedback and article suggestions. Please send your ideas to [Cassandra Spencer](mailto:Cassandra.Spencer)

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CAUDIT 2014 Benchmarking Results

CAUDIT would like to thank member institutions who participated in the annual benchmarking data collection. The collection of 2013 IT spending, staff levels and costing, received a high response rate and the results are currently being collated by CAUDIT Director of Analytics and Strategic Initiatives, Steve Wojnarowski, who will present them to member representatives at the Spring Members Meeting in Auckland.

The raw data and the compilation of results is confidential and restricted to participating Member Institutions only however, Steve has provided the following snippets from the results:

- In 2013 for the first time Total IT Spend by all universities exceeded 2 billion dollars
- Centralised IT Spend in 2013 was marginally down from 2012
- In 2013 Total IT Staff costs dropped from 2012
- Average IT Salary increased from the 2012 results.

CAUDIT Spring Members Meeting - Registrations Open

CAUDIT Registrations are now open for the CAUDIT Spring Members meeting to be held at The Langham in Auckland from Wednesday 22nd to Friday 24th October, 2014.

The overall theme of the meeting is 'Sustainability in Higher Education: challenges and opportunities' and CAUDIT CEO, Anne Kelley notes

EDUCAUSE CDS Survey

The EDUCAUSE Core Data Service (CDS) survey is open, and Australian universities are again invited to participate. Colleges and universities use Core Data Service benchmarks to inform IT strategic planning and management. CDS participants submit IT staffing, financials, and services data in an annual survey, and gain access to comparative data from peer institutions. EDUCAUSE researchers produce publications on CDS data and trends. The survey closes Friday 17 October 2014 and further information can be found on the [EDUCAUSE website](#).

Inquiries & Reviews

CAUDIT has made a submission to the .edu.au Domain Administration Committee (eDAC) on its public review of the .edu.au domain's governance and supporting administration arrangements, and domain name eligibility and allocation policies.

A number of Australian universities have also made direct submissions to the review and these along with CAUDIT's paper can be found on the [.edu.au website](#).

that 'with the focus on sustainability from a business sense, presentations will cover:

1. teaching, learning and research in the global and Australasian context
2. the institution (what is the impact of changes in the external environment and how will institutions respond?)
3. the state of IT (globally, in HE, in the institution; now and over the next five years i.e. the impact of the other points; perceptions and reality of IT's place in the institution)
4. the IT team (shaping the team, engaging, supporting and developing; workforce planning, professional development, succession planning)
5. the CIO (professionally, personally (mind, body, soul) – 'mindfulness', meditation, exercise, deep thinking)
6. the 'CxO' of the future – what do HE institutions want?

i.e. a very broad canvas mapped against an ever changing environment.'

On Tuesday 21 October prior to the meeting, members are invited to join Liz Gosling on a walking tour of the Sir Paul Reeves building at the Auckland University of Technology and then walk across to join Stephen Whiteside at the University of Auckland for a tour of that campus (Comfortable walking shoes are recommended!). The tour will be followed by informal networking at Old Government House.

The meeting itself will commence on Wednesday morning with a keynote from Judy Stokker, Deputy Vice-Chancellor, Technology, Information and Learning Support at the Queensland University of Technology. Of much interest will be the reports back from the four CAUDIT Working Parties – Wireless; Digital Literacy; Research Support; and Partnerships & Engagement. We also look forward to hearing from Thomas King – AusCERT's new CEO and Peter Elford and David Wilde from AARNet talking about 'Sustaining HE in the Absence of Status Quo'.

Member representatives can [register for the meeting via the CAUDIT website](#).

CAUDIT Procurement Update

The Microsoft renewal has had quite a bit of attention over the last few weeks, with multiple webinars scheduled, pricing negotiation concluded and an RFQ published, however, they are not the only vendor that CAUDIT has been working with and we have some new offers published on the [New Procurement Deals](#) page of the CAUDIT website, and have had a number of webinars introducing members to new players in the Australian market.

In the last few days CAUDIT has received a new offer from ServiceNow, and will be seeking feedback from members about the offer before making it more broadly available.

Member institution staff are encouraged to subscribe to the [CAUDIT Procurement email list](#) to receive regular updates of CAUDIT procurement activities.

Microsoft Update

Pricing for products under the new Microsoft agreement for Australian Universities is now available for CAUDIT members to consider (albeit based upon estimated retail). A tender has also been published to the nine Licensing Solution Partners (LSPs) within Australia, closing on 13 October 2014.

Tender responses will be immediately published to members – providing approximately seven weeks before the first round of renewals are due (30 November 2014).

If member institutions require any further information, please ensure that you are a member of the USLC or [subscribe to the CAUDIT Procurement email list](#).

Cooperative Research Centres (CRC)

Review - Member institutions may be interested to note that the CRC is undertaking a programme review. The review comes on 25th anniversary of the launch of the CRC program and will be used to consider whether the CRC programme is the most appropriate vehicle to support business and researchers to work together to develop and transition to Australia's industries of the future. The review is expected to be completed by early 2015. Further information can be found on the [CRC Program Review website](#).

Workshops & Programs

CAUL would like to invite CAUDIT member institutions to participate in a Negotiation workshop being held in Sydney on 3 - 4 November. CAUDIT members have previously received many benefits in attending this course to hone practical negotiation skills. The cost of the workshop is \$600 + GST per person and registrations and enquiries should be directed to [Diane Costello](#) by 13 October.

CAUDIT Managers Program - The third of the four New Managers Workshops will be held at the University of the Sunshine Coast on the 9th and 10th October. The two key modules being delivered are Managing Change and Authentic Conversations. With one-on-one coaching sessions after each workshop, the 16 participants are in feedback surveys enthusiastically reporting on their progress and the program.

Innovation Award Winners

Congratulations to University of Western Australia and University of Queensland for being winners in the 2014 AMX Innovation Awards at UBTech. The University of Western Australia was successful within the Simulation or Medical Learning Space category for the most innovative use of automation and control systems in collaborative simulation environments, and the University of Queensland successfully won the Sustainability Initiative for the most innovative and cost-effective, sustainable practice in higher education.

Further information can be found on the [AMX Innovation Awards website](#).

Job Vacancies

University Technology Sydney - [Manager, eResearch Support](#)

CAUDIT Enterprise Architecture Symposium - Call to Participate

If you have an experience or case study, an idea or topic of interest that you believe would be of interest to CAUDIT attendees, you are invited to submit for consideration at this year's event. Submissions of proposals can be sent to cauditea14@sydney.edu.au. Move quickly with your submission to confirm your place this November! By presenting at the CAUDIT EA Symposium, you will not only be able to share your work and your ideas with the enterprise architect community, you will also be eligible for the chance to win one of ten vouchers from [Enterprise Architects](#).

The Symposium organising committee have announced an exciting line-up of speakers including:

Craig Martin - Enterprise Architects - Business architecture and its journey – and necessity to support a more agile approach to enterprise design.

Peter Rohan - Ernst Young - The future of universities and learning.

Dr Andrew Treloar - Australian National Data Service - How ANDS is adding value to data by making it more connected to the rich context around its creation.

CAUDIT CEO **Anne Kealley** will also be presenting at the symposium.

Early bird registrations are still open- Take advantage of this \$100 saving and go into the running for the lucky draw prize of a brand new iPhone 6.

Register today, [visit the symposium website](#).

University New England - [Director, Information Technology](#)

University of Auckland - [Functional Analyst Research Management Systems](#)