

CAUDIT News



Issue 08 - September 2014

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Council of Australian University Directors of IT
www.caudit.edu.au

We appreciate your feedback and article suggestions. Please send your ideas to [Cassandra Spencer](mailto:Cassandra.Spencer)

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CAUDIT Spring Members Meeting - Draft Agenda

CAUDIT CAUDIT members are advised that the [draft Agenda for the Spring Members Meeting](#) CAUDIT Spring Members Meeting has been loaded to the CAUDIT website. The Meeting theme is 'Sustainability in Higher Education: challenges and opportunities' and the overarching theme of 'sustainability' could be considered to cover any of the following:

- teaching, learning and research in the global and Australasian context
- the institution (in the external environment and how institutions respond)
- IT (globally, in HE, in the institution)
- the IT team (shaping the team, engaging, supporting and developing)
- the CIO (professionally, personally (mind, body, soul) – 'mindfulness', meditation, exercise, deep thinking)

All members are invited to present on a topic aligned with the meeting theme and interested persons should contact CAUDIT CEO Anne Kealley (anne.kealley@caudit.edu.au).

The Spring Members Meeting will be held at The Langham Hotel, Auckland, New Zealand from Wednesday 22 - Friday 24 October 2014 with an optional pre-meeting campus tour of University of Auckland and Auckland University of Technology planned for the afternoon of Tuesday 21st for interested persons.

Microsoft Renewal Update

On 19 August, CAUDIT provided an update to Microsoft Licensing Service Providers (LSP's) and Solution Partners about the upcoming license renewal, the

CAUDIT Benchmarking Data Entry Now Closed

The window for entering 2013 data has now closed for most institutions. Over the coming weeks, the data will be extracted and presented to members at the Spring Members Meeting in October (see main article left) along with advice on how members can best access the raw data directly. Anyone who experienced last minute issues accessing the benchmarking system should contact steven.wojnarowski@caudit.edu.au (or anne.kealley@caudit.edu.au in Steven's absence).

New CIO for University of Newcastle



University of Newcastle has announced the appointment of Sanjay Kalra as the University's new CIO.

Sanjay joins the University from HCL – a multinational IT company with 90,000 employees, where he has been Associate Vice President since 2007. In this role, Sanjay worked with clients in the public and private sectors across IT to help design and implement their business-focused IT strategies and develop innovative technology solutions. Sanjay takes up his position with Newcastle in

planned request for tender, and the role that they may play over the next three years.

The level of service provided by LSP's in particular was highlighted as a concern, and we are working with both LSP's and Microsoft to improve services around contracts, license paperwork, license keys and processes in general.

In the next few days we expect to have information around license bundles ready for members to consider, with pricing information to follow once the Strategic Procurement Advisory Committee and the CAUDIT Executive have endorsed it for publication.

A briefing for all members has been scheduled for 16 September 2014. Don't miss out on updates - subscribe to the [CAUDIT Procurement email distribution list](#).

CAUDIT Procurement Update

The number of vendors approaching CAUDIT to provide pricing continues to grow rapidly. While some of these are cold-call marketing attempts, an increasing number are coming based upon the recommendation of members. We are investigating ways to manage the increased volume of enquiries, and will provide supporting information to vendors and members to improve this process in coming months.

In the last few weeks, offers have been finalised with [Secunia](#) (a vulnerability and patch management solution), [Splunk](#) (a log data processing solution) and [Mimecast](#) (an e-mail security and archiving solution). Other offers currently being worked on include an updated ServiceNow offering, Tableau and an ongoing focus on the Microsoft renewal which is a key piece of work to be completed in the next few months.

Members are reminded that to view 'member only' content from the [CAUDIT Procurement Deals](#) webpages you will first need to log-in via the AAF/Tuakiri icons and enter in your individual institution username and password.

The Annual Procurement Survey is currently being prepared and will be sent to members during early September. This survey provides valuable feedback around Strategic Collaborative Procurement and will be used to focus efforts in 2015.

SPUSC and QUESTnet at THETA 2015

As you will have seen from the August newsletter, SPUSC and QUESTnet streams have been included in the new expanded program for THETA 2015. So, what does this mean?

SPUSC – South Pacific UserServices Conference – 2015

Under the main theme of 'Create, connect, consume – innovating today for tomorrow', the SPUSC stream will include presentations on:

- Transforming [end] user services
- Security design (for digital/virtual/physical)
- Impact of BYOD
- Quality/standards
- Communication/expectations of services

QUESTnet – Queensland Education, Science & Technology Network conference – 2015

The QUESTnet stream will include presentations on:

- Self-service portals
- Cloud services
- Strategic procurement
- Emerging technologies
- Identity and access management

early September.

CAUDIT would like to thank Ann Walters who has been acting in the role representing the University of Newcastle at a number of CAUDIT events and has been a significant contributor to CAUDIT activities.

USLC Workshop - Don't miss out

The Software Licensing and Asset Management Workshop is being held from 7 - 8 October 2014 at Griffith University. The main focus will be on investigating licensing solutions suitable for today's academic environment of research, teaching and administration, with the challenges of site licensing and subscriptions, personally owned devices and mobility all impacting on software asset management.

The registration fee has intentionally be set low (\$132 inc GST) to allow for attendance from universities around Australia. [Further information and how to register](#) can be found on the CAUDIT website.

CIO Strategy Summit

Last week, CIO's from around the country gathered in Sydney for the 6th CIO Strategy Summit.

A survey of attendees indicated that the top challenges for CIO's include analytics and social, outsourcing, cloud, data management and mobility, growth, people, budget and IT modernisation – a list that is not too dissimilar to the CAUDIT Top Ten Issues.

Speakers included Deakin University CDO and CIO of the Year William Confalonieri.

Coming Events

[Introducing Secunia](#) Webinar - 25 Sep 2014

[USLC Slam Workshop](#) – 7-8 Oct14, Brisbane

[CAUDIT Spring Members Meeting](#) – 22-24 Oct 14, Auckland NZ

[eResearch Australasia 2014](#) – 27-31 Oct 14, Melbourne

[CAUDIT Enterprise Architecture Symposium](#) – 24-26 Nov 14, Sydney

[THETA 2015](#) - 11-13 May 2015, Gold Coast

[eResearch Africa](#) - 23-27 November, University of Cape Town, South Africa
The eResearch Africa conference is aimed at

- Innovation in IT security

A draft program for the whole THETA event can be downloaded from the [THETA website](#). THETA is being held at the Gold Coast, Qld from Monday 11 – Wednesday 13 May 2015 and with so many streams packed into the program it is going to be the one event in 2015 not to be missed!

CAUDIT Delivers Successful Leadership Program

Friday 23 August saw the conclusion of the 2014 CAUDIT Leadership Institute (CLI). Held in Kingscliff, NSW, [47 graduates](#) from Australian and New Zealand universities spent an intense and immersive week fine-tuning their individual leadership skills and gaining valuable insight about working within the IT-Higher Education arena.



The CLI is run exclusively for CAUDIT members and 27 institutions supported their staff in attending with most sending two or more along to the 2014 event. An integral and unique aspect of the CLI is the careful selection of faculty members who are CIOs currently working, or who have a wide breadth of experience within the HE arena. The faculty commit themselves to the program and to the participants 100% by not only facilitating key leadership sessions run throughout the week, but also including one on one and small group mentoring sessions throughout each day. The participants get an insight and understanding into the high level workings of institutions that they might not necessarily experience in their day to day work environment.

A number of the 2014 participants graciously participated in onsite interviews allowing CAUDIT to capture some of their key moments during the event. This [video montage](#) can be viewed on the CAUDIT website.

The CLI is held during August every year with applications opening around March/April. Managers are encouraged to allocate for this (and the New Managers Program) professional development opportunities within their 2015 budgets.

providing a platform for researchers to showcase how eResearch is benefitting their work as well as highlight the current ICT resources and services that are available to improve outputs.

Join Us

Are you part of the [CAUDIT LinkedIn group](#)? All IT staff from CAUDIT Member institutions can join and connect with each other.